# Season Pass Credit Rebate Program for COVID-19 Closure 2020/2021 Alpine & Nordic Season Passes



The following Credit Program applies to the 2020/2021 Sun Peaks Resort Alpine or Nordic Ski Pass (the "2020/2021 Season Pass"). These terms are in addition to all other terms and conditions of the 2020/2021 Season Pass all of which remain in full force and effect. These terms apply only to the original purchaser of the 2020/2021 Season Pass and are non-transferable.

### 1. Ski Season Interruption.

A "Ski Closure Event" is the complete closure of downhill skiing serviced by lifts at the Resort for 30 or more cumulative days during the 2020/2021 Ski Season (November 2020 through to April 2021) solely due to or by reason of COVID-19, including, but not limited to, due to or by reason of any order, direction, recommendations and/or declaration from any government or regulatory body related to COVID-19. Any closure, cancellation, interruption or abbreviation of the 2020/2021 Ski Season for reasons other than the Ski Closure Event will not trigger the Season Pass Credit. In order to be a Ski Closure Event, the closure of the ski services must entail the complete curtailment of the services normally available to a holder of a ski pass such as as uphill access via chairlifts or other mechanical conveyances for the entire duration of the Ski Closure Event. If any ski services are partially curtailed or curtailed for a portion of a day, then that day is not included in the calculation of the number of days required for a Ski Closure Event. For greater certainty, if ski operations are closed on any day or part of a day due to reasons other than those described in this section, including but not limited to high winds, lack of snow, avalanche, or any weather-related issue, that closure does not qualify as a closure for a Ski Closure Event. There is no obligation for the Resort to keep any facilities, chair lifts, or uphill conveyances, services, or amenities, open for any particular period of time and the rights of the holder of a 2020/2021 Season Pass are limited to this Season Pass Credit program. This Season Pass Credit applies only to a Ski Closure Event as herein defined and does not apply to any other COVID-19 or other pandemic events or circumstances such as restrictions on travel by order, direction and/or declaration of any government or regulatory body related to epidemics or pandemics directly affecting the state or county, as applicable, in which the holder of a 2020/2021 Season Pass is located.

#### 2. Claiming Credit.

If there is a Ski Closure Event, a 2020/2021 Season Pass Holder may apply for a one time Season Pass Credit which can only be applied towards the purchase of a 2021/2022 Season Pass for skiing at Sun Peaks Resort. In order to claim the Season Pass Credit the Pass Holder must submit a written credit request in writing which must be either emailed to <a href="mailto:guestservices@sunpeaksresort.com">guestservices@sunpeaksresort.com</a> or mailed to Guest Services at Sun Peaks Resort 1280 Alpine Road, Sun Peaks, BC, Canada, VOE 5NO and be emailed or postmarked on or before April 30, 2021. Sun Peaks Resort, upon acceptance of the claim, will issue a credit voucher for the Season Pass Credit.

#### 3. Amount of Credit.

The amount of the Season Pass Credit shall be calculated by multiplying the actual amount paid by the pass holder for the 2020/2021 Season Pass (less any vouchers, discounts or credits used for the purchase) by the ratio of the number of days of the Ski Closure Event divided by 130 (estimated length of full ski season).

#### 4. Applying Credit.

The Season Pass Credit amount may only be applied towards the purchase of a 2021/2022 Season Pass at Sun Peaks Resort by the original holder of 2020/2021 Season Pass. The Season Pass Credit may be used at anytime during which the 2021/2022 Season Pass is available for sale.

## 5. Credits are Final.

All Season Pass Credits are final. Once a Season Pass Credit is given, the 2020/2021 Season Pass is void.

# 6. No Cash Value.

The Season Pass Credit will only be applied towards the purchase price of a 2021/2022 Season Pass and has no cash value. If the Season Pass Credit exceeds the purchase price of a 2021/2022 Season Pass, there will be no refund or credit for the excess.

# 7. Expiry of Credit.

The offer of a Season Pass Credit will expire if not claimed in accordance with these terms on or before April 30, 2021.